

Telephone Appointment Reminder Script—East Liverpool

Hello Mr./Ms. XXXX,

My name is _____. I am calling to remind you about your appointment to participate in our research study on the potential health effects of exposure to manganese in adults. Your appointment is at XX am/pm on Day/Month/Year. The appointment will last an average of 2.5 to 4.0 hours. We hope to see you at that time. The address of the location is XXXXXXXXX.

Please make sure to bring your glasses, if you wear any, and a list of all medications you are currently taking.

If you have any questions, need directions, or need to cancel the appointment, you can contact us at (510) 236-5599

Thank you for your time.